

multiply

first things first:

How to register on Momentum website:

- Visit www.momentum.co.za and click on "Register" (top right)
- Select the "Client Zone" option from the menu on the left and complete the two-step registration process
- While entering your contact details, please keep in mind that they must match the details we have on record for you. If not, please phone the Multiply member call centre on **0861 88 66 00**
- After you have selected a username, password and have clicked on "Submit", a confirmation screen will appear, and an activation code will be sent to you via sms or email
- Once you receive the activation message, please visit www.momentum.co.za to activate your online registration with the unique user information that we have sent you.
- Please note: a family of two (includes Principle member and partner NOT children) need to register separately.
- Log onto www.multiply.co.za using log in details chosen

You can earn points online, book Flights, Protea accommodation and hire a budget car. Even book your movie tickets and much much more. Keep your log in details close.

How to earn Points electronically:

- Once logged onto the home page of Multiply, on the left hand side of the page you will see your points.
- Click on the "Points" tab,
- Click on the ladder (in the middle of the page)
- You can now see a list of activities, you and your partner, can do to earn points.
- Remember that your partner (if applicable) will need to log on using their own log on details.

How to Order your Pedometer and Download Software:

Points to remember:

- If you do not take up the gym benefit through Multiply, the Pedometer is FREE.
- If you take up the gym benefit the pedometer will have a cost attached to it of R175
- If you are part of a Family (PM + Partner) *log in separately* and order Pedometers.
- If you are on Health, the pedometer will cost R175

Free Pedometer:

Contact Multiply Call centre and they will send you a pedometer Free of charge.
0861 88 66 00

How to purchase a pedometer:

(If you have lost your pedometer or you have joined the gym you would purchase the pedometer)

- Log in to Multiply
- Click on the "Pedometer" tab (top of page)
- To the right of the new page that opens you will see "Get & Start using your Pedometer – In just 3 easy steps" – Click on this hyperlink
- Follow the prompts.

How to download the software:

On the same page as the hyperlink to get your pedometer, lower down is the hyperlink to download the software.

- Follow the prompts.

How to set up your pedometer:

- Once you have downloaded the software an icon will appear on your desktop: Momentum Data Link. Stop there.
- Return to the multiply website (you should still be connected). Click on the "Pedometer Community" tab and set up a pedometer profile under "account user".
- Complete the fields required. Remember the alias you choose.
- Connect the USB cable to your pedometer and your computer. Your pedometer will indicate that is linked to the computer/ PC.
- On the icon click "file detect device".
- Complete the fields required on the icon.
- Username and password is your Multiply log in details
- Nick name is your alias chosen.
- Submit and your pedometer will download your steps
- Go back to the Pedometer community and you will see your steps in a graphic format

How to join the gym:

- Take your Multiply membership number with you to your chosen Virgin Active or Planet Fitness.
- Virgin Active is live which means that when you sign your contract your membership will be active. Multiply will deduct the same evening your activation fee of R875 and the discounted rate.
- Remember if you received your FREE PEDOMETER the activation fee will increase by R175 i.e R1050
- Planet Fitness should take about a week to activate, should you join during the month you will have a 3 month lag.* You will receive the "Occasional Discount" for 3 months (see table below)
- **Remember the more you gym the less you pay.**
- Our Save As You Gym Model is designed to encourage activity
- Virgin Active/Planet Fitness. If you join on the 1st of a month you will receive the "Occasional Discount" for two months while we record your activity. Thereafter Multiply will deduct the discounted rate according to your activity. – Please see table
- You are liable for the card FEE.
- The discounts below are deducted **from** a 12 month contract Gym Rate. You will pay the difference. Each Gym varies in price – Please refer to the Save as You Gym Calculator.

NB: Please refer to your brochure; this document is only to be used as a guide.

Monthly gym visit requirement	<3	3-6	7-9	10+
Base Monthly Discounts	R105	R105	R105r	R105
Maximum Variable	0	R130	R180	R230
TOTAL Monthly Discount	R105	R235	R285	R335
	<i>IRREGULAR</i>	<i>OCCASIONAL</i>	<i>MODERATE</i>	<i>FREQUENT</i>

How to book your next trip

(See brochure for more exciting travel benefits)

You can enjoy discounts from 20% to 50% when flying with Mango or the low cost airline. To book, make use of the multiply website or contact the Multiply travel desk:
0861 10 01 55

- On the home page of the Multiply website, bottom left hand corner, click on the "Travel Online" hyperlink.
- Follow the prompts
- First activate the traveler/s - making sure that the information is correct for each traveler.
- Then make your bookings accordingly, remember the system is live. Be sure of your dates and times. If you however need to change flight details, you can contact Mango or Kulula directly and they can make changes at the normal cost including a penalty for making changes – No discount will apply. Not for BA or Virgin Atlantic
- The Multiply travel desk is able to assist with your bookings, a nominal surcharge fee is charged expect for overseas flights through Virgin Atlantic.

For more assistance please contact Multiply Call Centre and they will be able to assist you: 0861 88 66 00